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## IT-721 (GS)

## **B.E. VII Semester**Examination, June 2020

## **Grading System (GS)**

## **E-Commerce and Governance**

Time: Three Hours

Maximum Marks: 70

*Note:* i) Attempt any five questions.

- ii) All questions carry equal marks.
- 1. What do you understand by supply chain management? How does e-commerce help in supply chain management?

OR

Explain the importance of electronic commerce. How does internet advertising offer a two-way channel for electronic commerce?

- 2. What is E-Governance? Explain the benefits and reasons for the introduction of E-Governance in a country.
- 3. Define the term Electronic Data Interchange (EDI). Discuss all the building blocks of EDI system.
- 4. Write brief notes on the terms
  - a) E-readiness
  - b) Digital divide
- 5. a) What are different threats to electronic payment systems? Suggest some measures to prevent them.
  - b) Explain phishing attack, denial of service attack, sniffing and spoofing.
- 6. What are the challenges in implementing E-Governance in a developing country like India?
- 7. Name different models of E-Governance and write in brief about mobilization and lobbying model and critical flow model of E-Governance.

OR

With suitable examples name any three business models of E-Commerce. Explain B2B and C2C models in detail.

- 8. Write short notes on any two of the followings.
  - a) Marketing on the web
  - b) Value Chain
  - c) Secure Electronic Transaction (SET) protocol
  - d) E-Seva

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